

Dear Valued Customer:

For more than 132 years, Granite State Telephone has served the needs of individuals, families, and businesses in our region. Over that time, we have kept pace with the technology that has dramatically changed the way we communicate. These changes have increased the speed of doing business and the speed of staying connected. Whether it is a phone call from around the corner or making a purchase on the Internet from a company thousands of miles away, it is critical that we can do it reliably. Today, as in the past, we are committed to making sure that we remain connected, with better and faster communications.

Although we have continually met the challenges of this new age, we felt that it was time for us to evaluate how we present ourselves to the world. For this evaluation we met as the Granite State Telephone team and discussed each member's perception of our role as a business in the Granite State. The bottom line is that we endeavor to provide an array of communication products and services that help us all live a better life. We believe the number one benefit we offer all of our customers is peace of mind, because we are reliable neighbors who provide reliable service. Using these critical creative brainstorming efforts, we arrived at a new name and a new look that we believe is a better reflection of who we are and what we do. We're now Granite State Communications, and we're excited to tell you all about it!

I hope you enjoy our fresh new look and new name, and we thank you for your continuing business. To learn more about Granite State Communications and our vision for the future, I invite you to visit www.myGSC.net. As always, if you have questions, please give us a call.

Sincerely,



Susan Rand King
President

